



Cancellation Policy Season 2024

Payment is required in order to confirm your reservation. Once we receive payment, we will confirm with you that it has been received. Our cancellation policy goes as follows:

If you cancel,

- at any time, greater than four weeks before your arrival date, we will keep 10% of your total quoted price for office processing expenses and refund you the difference. Or we can offer you a full credit towards a future reservation.
- three to four weeks before your arrival date, we will keep 20% of your total quoted price and refund you the difference. Or we can offer you a 90% credit towards a future reservation.
- less than two weeks before your arrival date, we will keep 50% of your total quoted price since there is no guarantee that we will fill your spot within that short time. Or we can offer you 70% credit towards future reservation.
- within one week from tour date there is no refund.
- If WE have to cancel the trip for reasons not under our control (health concerns such as a world pandemic, government travel restrictions, weather or any other natural event), we will keep 10% of your total quoted price for office processing expenses and refund you the difference.
- If WE cancel the trip for our own internal company reasons, we will refund you the full amount deposited OR we try to arrange for you to receive the reserved services with another local trusted company.

Pachico's Ecotours / Legacy Whale Tours, LLC

www.pachicosecotours.com